# National Career Readiness Certificate Career Ready 101







### What is WorkKeys?







ACT, Inc. is an independent non-profit organization that provides a broad array of assessment, research, information, and program management solutions in the areas of education and workforce development.

WorkKeys® is a job skills assessment system that helps employers select, hire, train, develop, and retain a high-performance workforce.

Today, over three million certificates have been issued and more than 40 states have statewide or regional certificate programs.

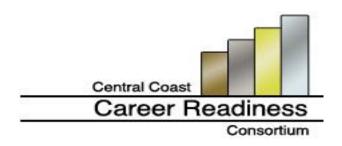




#### **NCRC**







#### Level 3 Workplace Documents

#### **ATTENTION CASHIERS:**

All store employees will now get 20% off the price of clothes they buy here. Please follow the new directions listed below.

#### Selling clothes to employees

- Ask to see the employee's store identification card.
- Enter the employee's department code number into the cash register.
- Use the cash register to take 20% off the price. Then push the sales tax button.
- Write your initials on the sales receipt.
- Sell clothes to employees during store hours only.

#### Accepting clothing returns from employees

- Employees receive a store credit certificate for clothes they return to the store.
- Store credit certificates are next to the gift certificates.
- Employees may not get a cash refund for clothes they return to the store.



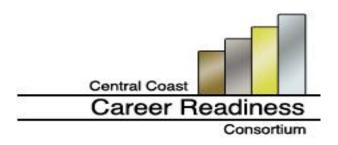


#### Level 3 Workplace Documents

You are a cashier. According to the notice shown, what should you write on the employee's receipt?

- A. The employee's identification number
- B. The employee's department number
- C. The amount of sales tax
- D. The 20% discount price
- E. Your initials





# Level 3 Graphic Literacy

#### Request for Information (RFI) Log

| RFI#     | Request date                             | Title                              | Status        | Response<br>date |
|----------|--|------------------------------------|---------------|------------------|
| RFI-0393 | 02/06                                    | Mechanical Room Duct Sleeve        | Canceled      |                  |
| RFI-0392 | 02/05                                    | Bathroom Ceilings                  | In Review     | 02/06            |
| RFI-0391 | 02/04 AHU Alarm Monitoring Clarification |                                    | New Item      |                  |
| RFI-0890 | 02/03                                    | Union Station Ceiling Conflict     | Closed        | 02/03            |
| RFI-0389 | 02/02                                    | 02/02 AHU Smoke Damper Control     |               |                  |
| RFI-0388 | 02/02                                    | URGENT: Terminal Unit Accessories  | Canceled      |                  |
| RFI-0387 | 01/30                                    | Base in Vestibule                  | Closed        | 01/30            |
| RFI-0386 | I-0386 01/29 Hardware for Existing Door  |                                    | Pending 01/30 |                  |
| RFI-0385 | 01/28                                    | 01/28 Door                         |               | 01/29            |
| RFI-0384 | 01/28                                    | Union Station Hood Fire Protection | Closed        | 01/29            |

On which date was RFI-0386 requested?

A. 01/28

B. 01/29

C. 01/30

D. 02/02





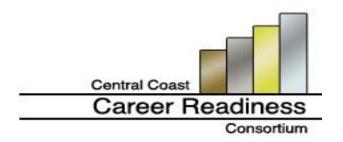
### Level 3 Applied Math

In your job as a cashier, a customer gives you a \$20 bill to pay for a can of coffee that costs \$3.84.

How much change should you give back?

- A. \$15.26
- B. \$16.16
- C. \$16.26
- D. \$16.84
- E. \$17.16



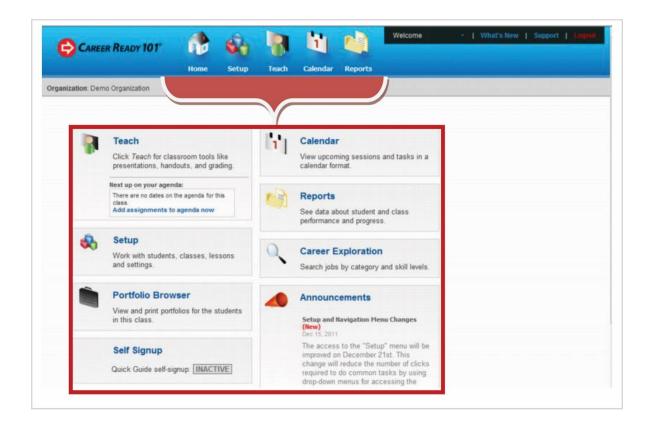




- Aligned with ACT's WorkKeys® Assessments
- Provides placement tests, instruction, & post-tests
- More than 1,200 hours and 22,000 pages of electronic instruction
- Includes soft skill training component Work Habits
- Lessons presented in work scenarios, applied context
- 3 Core Test available in Spanish

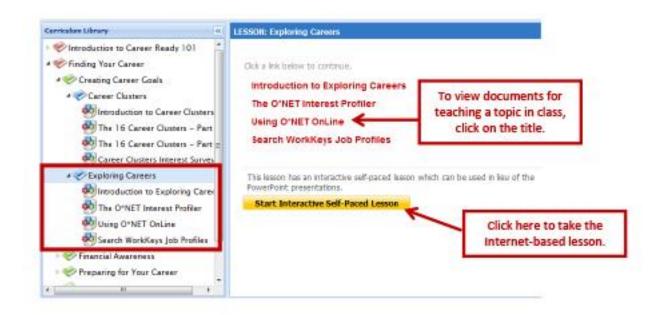








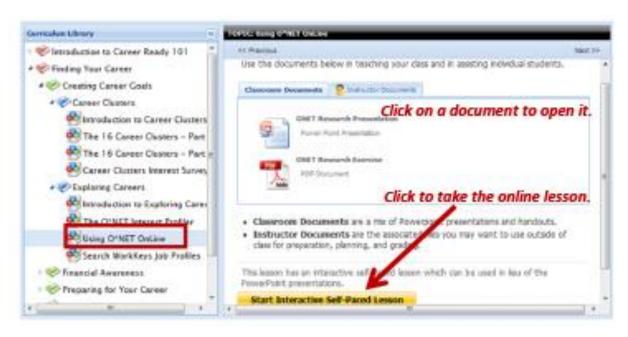




Content is divided into Units, Subjects & Lessons







Lessons contain downloadable resources that allow the instructor to hand teach, use the computer based instruction or a combination of both techniques.

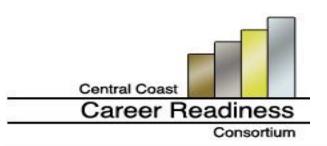


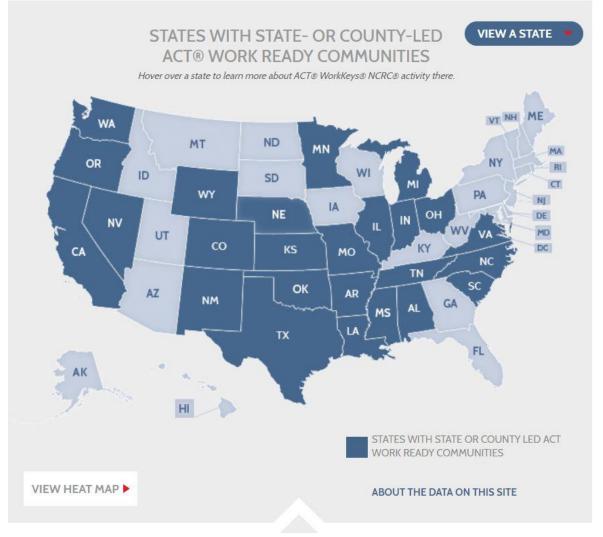


Instructor resources include PowerPoints for presentations and \*.pdf files for handouts.









#### What is an ACT® Work Ready Community?

ACT Work Ready Communities (WRC) empowers states, regions and counties with data, processes and tools that drive economic growth.
Participants are leveraging the ACT WorkKeys National Career Readiness Certificate (NCRC) to measure and close the skills gap — and building common frameworks that link, align and match their workforce development efforts.

ACT<sup>®</sup> WORKKEYS<sup>®</sup> NATIONAL CAREER READINESS CERTIFICATE<sup>®</sup> TOTAL

4,174,225

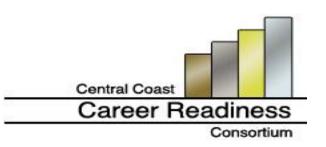
#### ACT WORKKEYS NCRC LEVELS:

| ■ Platinum:              | 26,752   |
|--------------------------|----------|
| Gold:                    | 859,418  |
| Silver: 2                | ,335,929 |
| Bronze:                  | 952,126  |
| TOTAL CERTIFIED COUNTIES | 5: 200   |
| EMPLOYERS SUPPORTING:    | 19,543   |

JOBS PROFILED:



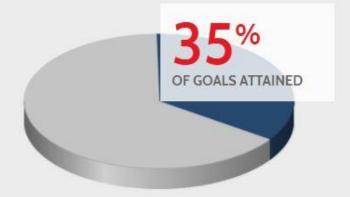
21,607



#### **MONTEREY COUNTY**

Monterey County is a participating Work Ready Community that is actively engaged in earning their certified status.

Showing: Jan 1, 2012 to Jan 31, 2018 Goals updated only for participating counties United States > California > Monterey > change change







#### MONTEREY COUNTY

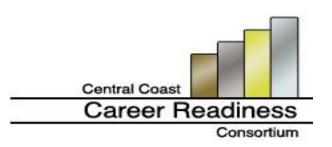
#### ACT WORKKEYS NATIONAL CAREER READINESS CERTIFICATE [NCRC]

| WORKFORCE     |                                   | TOTAL<br>NCRC | BRONZE<br>NCRC | SILVER<br>NCRC | GOLD<br>NCRC | PLATINUM<br>NCRC | NCRC<br>PLUS |
|---------------|-----------------------------------|---------------|----------------|----------------|--------------|------------------|--------------|
| Emerging      | High School                       | 320           | 134            | 162            | 23           | +                | 0            |
|               | College                           | 13            | +              | 7              | +            | 0                | 0            |
| Current       | Private                           | 180           | 60             | 105            | 14           | +                | 0            |
|               | Public                            | 48            | 13             | 32             | +            | +                | 0            |
| Transitioning | Adult Education                   | 12            | 5              | 7              | 0            | 0                | 0            |
|               | Unemployed                        | 389           | 139            | 222            | 27           | +                | 0            |
|               | Recent Veteran                    | 0             | 0              | 0              | 0            | 0                | 0            |
|               | Workforce category not identified | 0             | 0              | 0              | 0            | 0                | 0            |
|               | Totals                            | 962           | 354            | 535            | 69           | 1                | 0            |

The table above is a detailed breakdown of the same ACT WorkKeys NCRC data presented in the upper right box on this page and represents ACT WorkKeys NCRCs earned or improved throughout the community. All ACT WorkKeys NCRC data is updated monthly.

+ Value less than 4





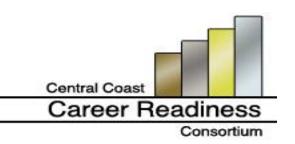


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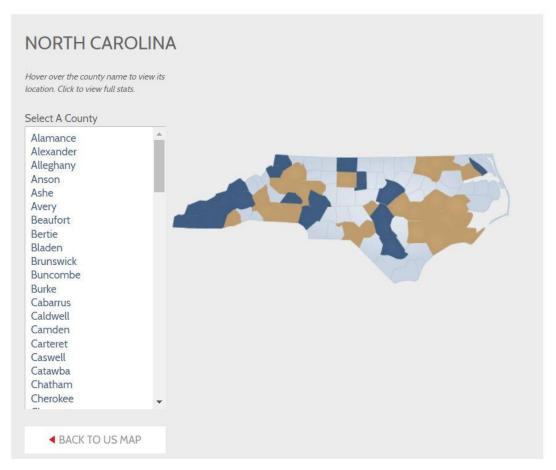








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## QUESTIONS?

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